



## THE MILLER GROUP

TECHNOLOGY SOLUTIONS

# OUR SERVICES

### MANAGED IT SERVICES

- Unlimited Remote IT Support
- Monthly On-Site Technician Visits
- 24/7 Monitoring
- Computer/Network/Server Support
- Disaster Recovery Planning
- Flat Fee Pricing
- Managed Antivirus
- Hosting Solutions

### VOIP PHONE SOLUTIONS

- Cheaper than your expensive phone company with many more features
- Receive your voicemail on your mobile device and in your email inbox
- Call recording to ensure customer satisfaction
- Find-Me feature to receive business phone calls on your mobile device
- Other features include: Park Presence, Web Portal Interface, Incoming Call Blocking, Reporting & Analytics, and many more.

### CYBER SECURITY TRAINING

- Provide engaging training for your employees (95% of breaches are caused by human error!)
- Learn how to: identify phishing emails and websites, formulate proper passwords, avoid the dangers of social media and more
- Training leads to fewer PC rebuilds, reduced IT expenses and less employee downtime

### BACKUP AND DISASTER RECOVERY

- Recover and restore core business data/systems quickly during an unexpected outage
- Local and off-site backup solutions to reduce downtime and recovery times
- Image-based backup technology ensures that a "picture" of the user's entire system is taken hourly, so that all files, applications, emails, etc. are recoverable.

### WORDPRESS WEBSITE DEVELOPMENT & HOSTING

- Allows our clients to make changes to the website themselves without any HTML or coding experience
- Customized website catered to the client's business needs and future growth potential
- Complete mobilized and responsive design
- Your website can grow as your business grows through multi-functional plugins
- Monthly website updates, 24/7 uptime monitoring, monthly SEO reports, and dedicated support staff

### MICROSOFT 365

- Sync your email, calendar & contacts across all your devices
- Always have the most updated version of Microsoft Office at no extra cost
- Store your documents in the cloud and access them wherever you have internet
- 99.9% uptime guarantee and security compliance to keep your data safe

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# ABOUT US



**THE MILLER GROUP**  
TECHNOLOGY SOLUTIONS

Our IT services offering covers the typical tasks, duties and responsibilities performed by an in-house IT department along with much more. From the desktops your employees use every day, to the servers and other infrastructure components that power your business and protect your valuable data, The Miller Group offers service plans guaranteed to fit both your requirements and your budget. From network monitoring to data backup, our service model is designed to be hassle-free.

The Miller Group's monitoring system is a proactive, preventative approach to keeping your systems up, running and constantly available. Our Managed Service Plans simplify IT management, reduces risk and is an extremely affordable option for companies looking to enhance productivity and spend less time maintaining PCs, servers and networks. Stop troubleshooting and get back to work with The Miller Group's all-covered service that proactively monitors your systems "24/7" to prevent downtime.

## GOOD TO KNOW...

- The Miller Group was established in 1985
- We currently service over 500 businesses in the St. Louis area.
- We manage over 2,200 devices for our clients and that number is growing each day.
- Our technicians average 15+ years of experience in the IT industry
- Ranked among the world's top 501 Managed Service Providers (MSP)
- We have a reputation for great customer service
- Real humans answer our phones when you call

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